

KEIPER

FOR MANUFACTURERS ONLY



KEIPER Global



FOR MANUFACTURERS ONLY

45,000



Mercedes M-Class



Mercedes E-Class



Mercedes C-Class



Jeep Grand Cherokee



Mercedes GL-Class



Jeep Commander



Mercedes R-Class



Chrysler 300



Dodge Durango

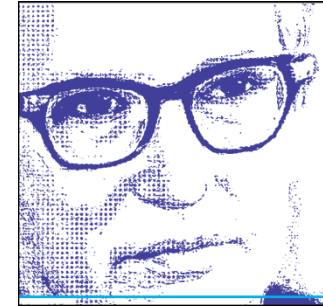
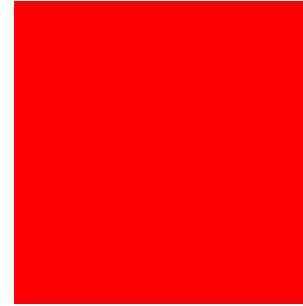


Dodge Magnum



Dodge Charger

Our history in London



2000

KEIPER receives largest single contract in its history by DaimlerChrysler

DAIMLERCHRYSLER

2001

Production plant opens in London Ontario Canada



2003

Production starts at KEIPER London with the launch of HB



2004-2005

Launch of LX, WK, and Mclass.

Immediately ran into launch problems: high scrap, low quality, high quality containment costs, high employee turnover.

2007/2009

KEIPER London achieves TS Certification (2007) and ISO Certification (2009)

2008

KEIPER London selected as one of three finalists for Canadian Innovation Award for Productivity Enhancement (Canadian Manufacturers and Exporters)



• **THE SECRET IS**



• **THERE IS NO MAGIC PILL**

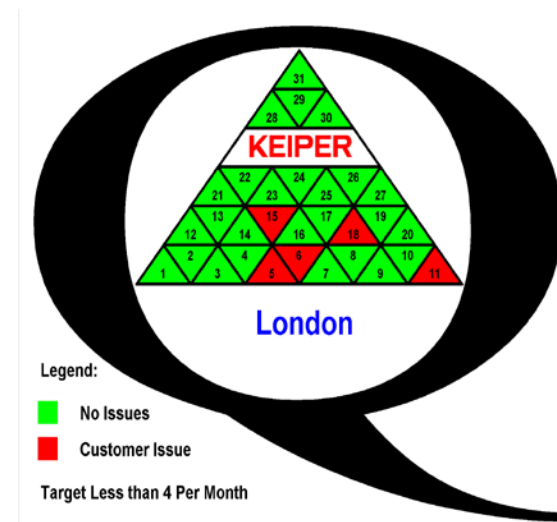
Effective Leadership Program

- The Effective Leader
- Leadership Communications
- Enacting Theories of Leadership:
Creating Action from Theory
- Motivation For Superior Performance
- Culture and Diversity: Leadership
Challenges
- Developing and Leading Teams
- Emotional Intelligence



Quality System Basics QSB: The eleven strategies to improve quality system on plant level

- Fast Response
- Standard Operations
- Standard Operator Training
- Verification Station
- Error Proofing Verification
- Control of Non-conforming Material
- Risk Reduction (Reduction of RPN)
- Layered Process Audits
- Contamination Control
- Supply Chain Management
- Managing Change



Pict.: The Quality "Q", Example plant London / On.

QUALITY SYSTEM TOOLS

TS16949 – Quality System

APQP / DFMEA / PFMEA / PPAP – Get It Right At First

QSB – Quality System Basics

I Chart – Visual Data Technique

8D - Problem Solving Method

Root Cause Identification Tools

QRQC – Quick Response to Quality Concern

3Z – “Do Not Pass”, “Do Not Make”, “Do Not Accept” a Defect

LEAN SYSTEM TOOLS

5S – Sort, Set, Shine, Standardize, Sustain

+2S – Safety and Support

TPM – Total Productive Maintenance

Visual Factory – Simple Data For Immediate Action

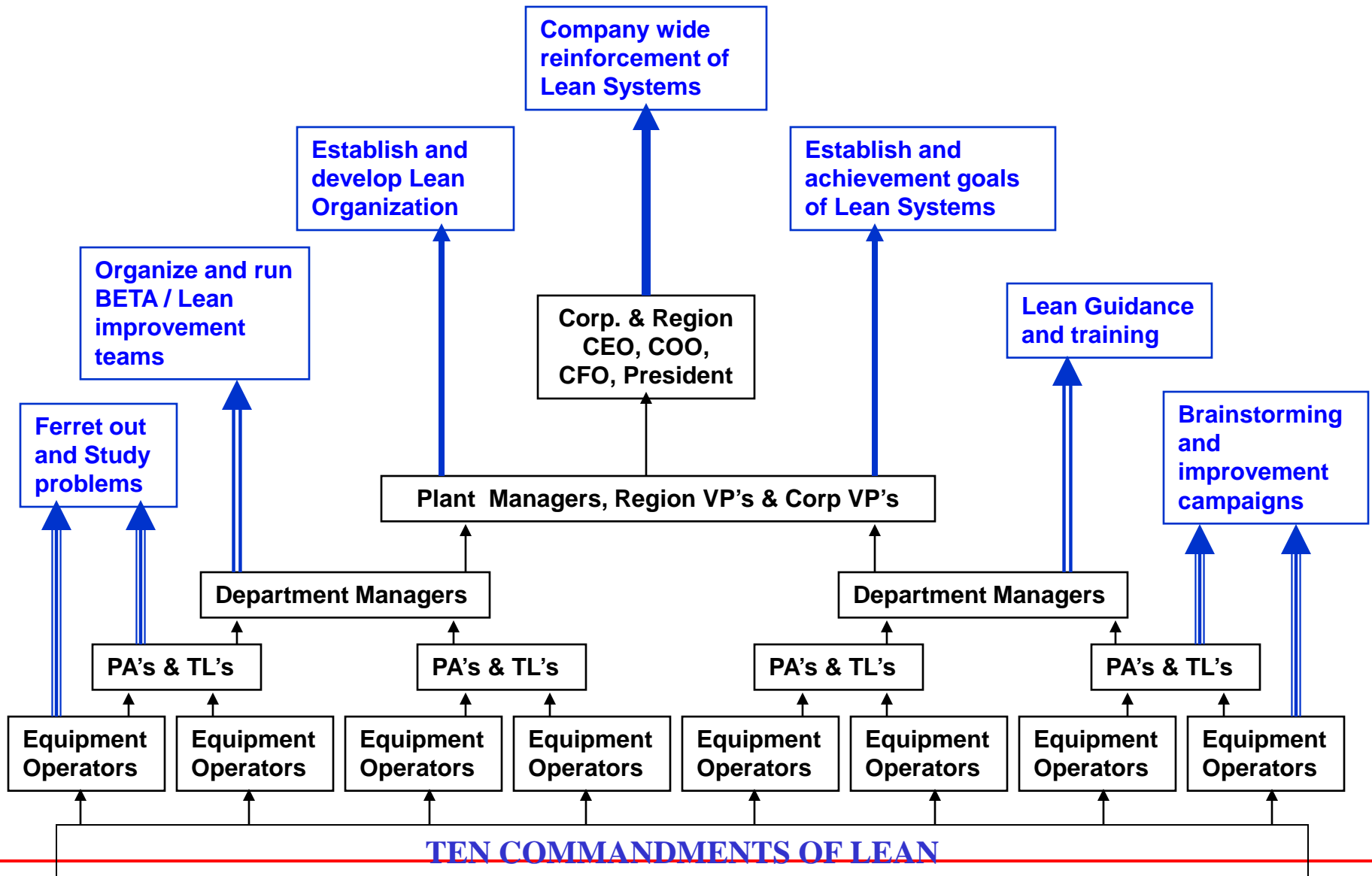
Flow Production – SPF single piece flow

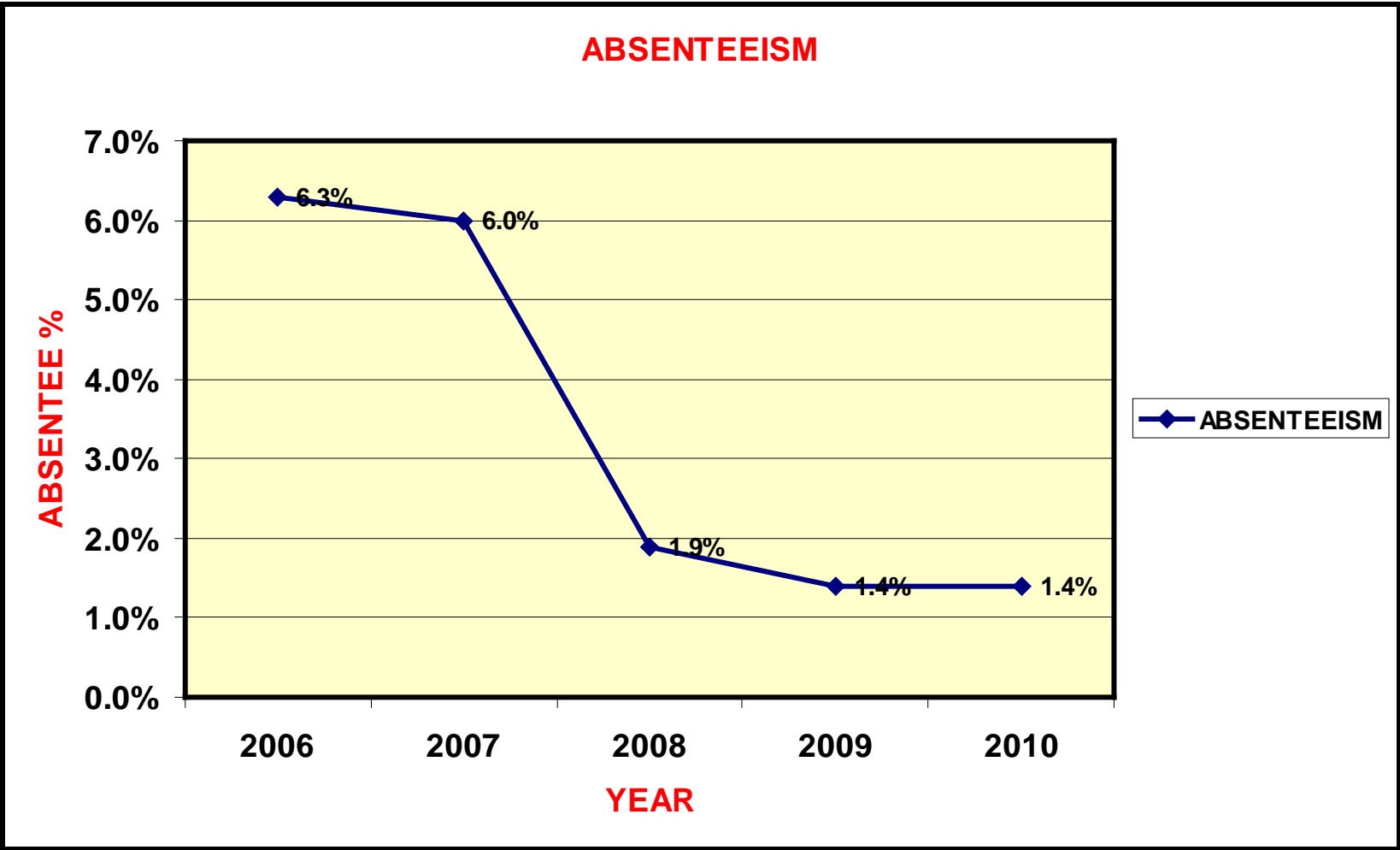
Standardized Operations – Production Floor Leadership

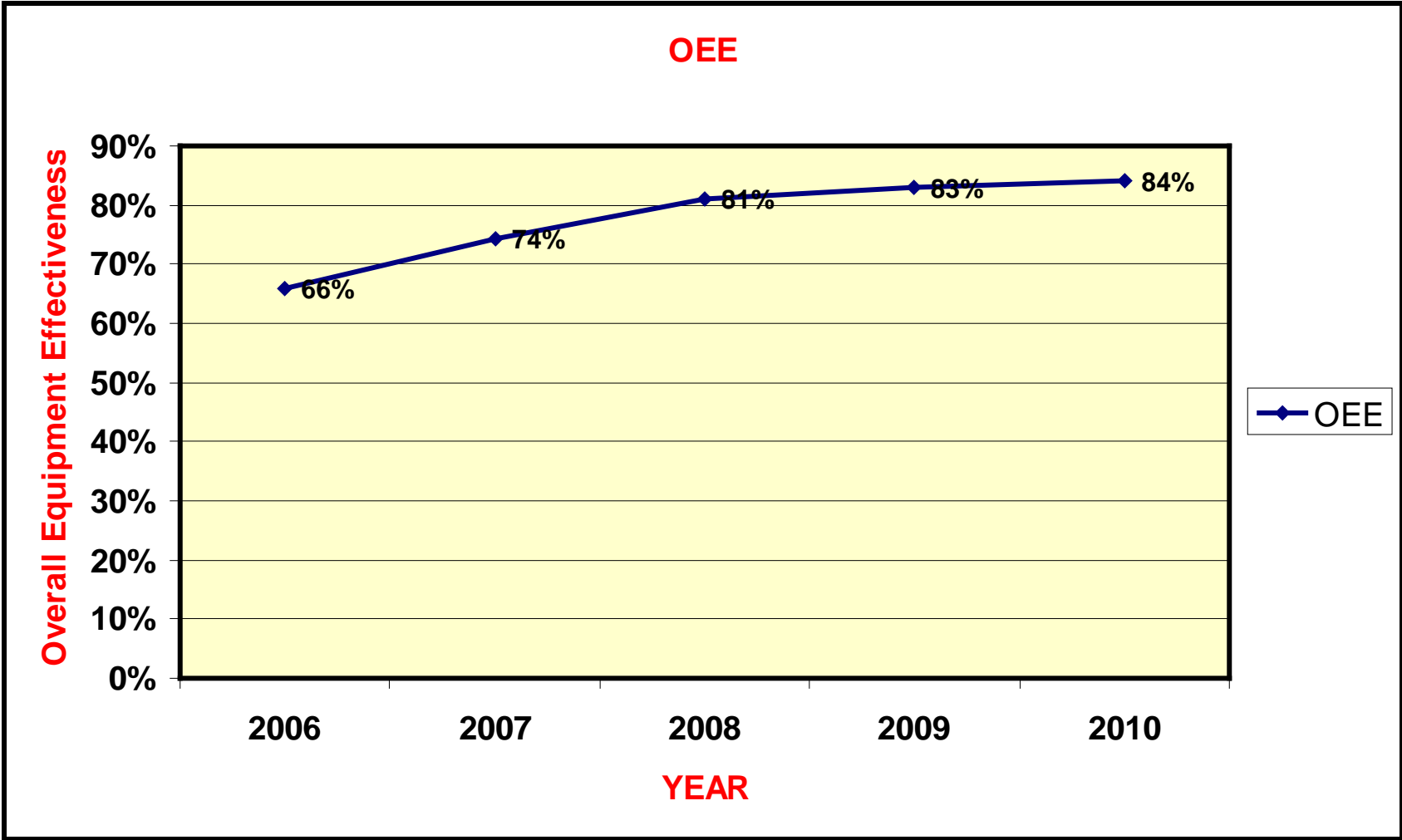
Multi-process Operations

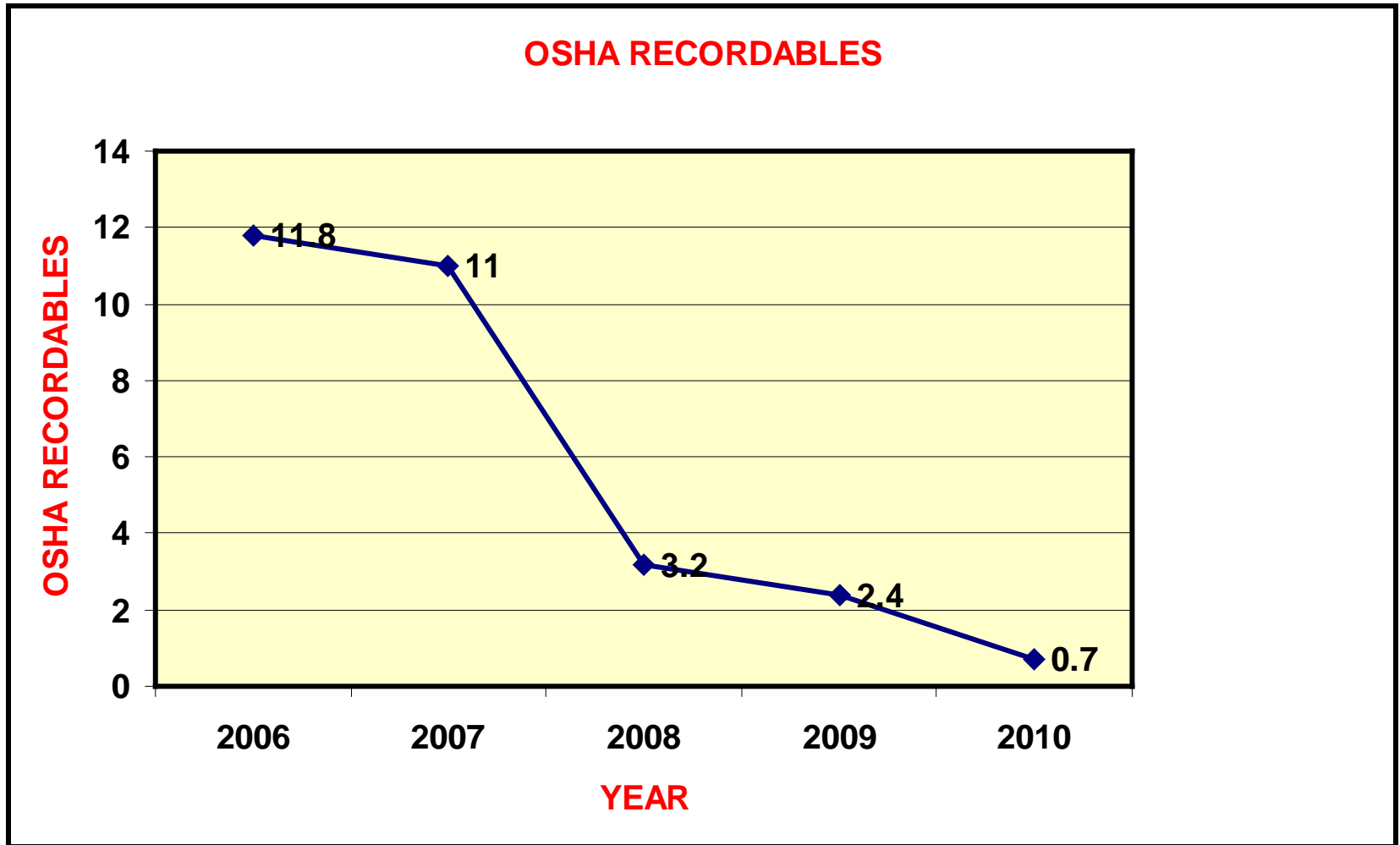
Ten Commandments of Lean

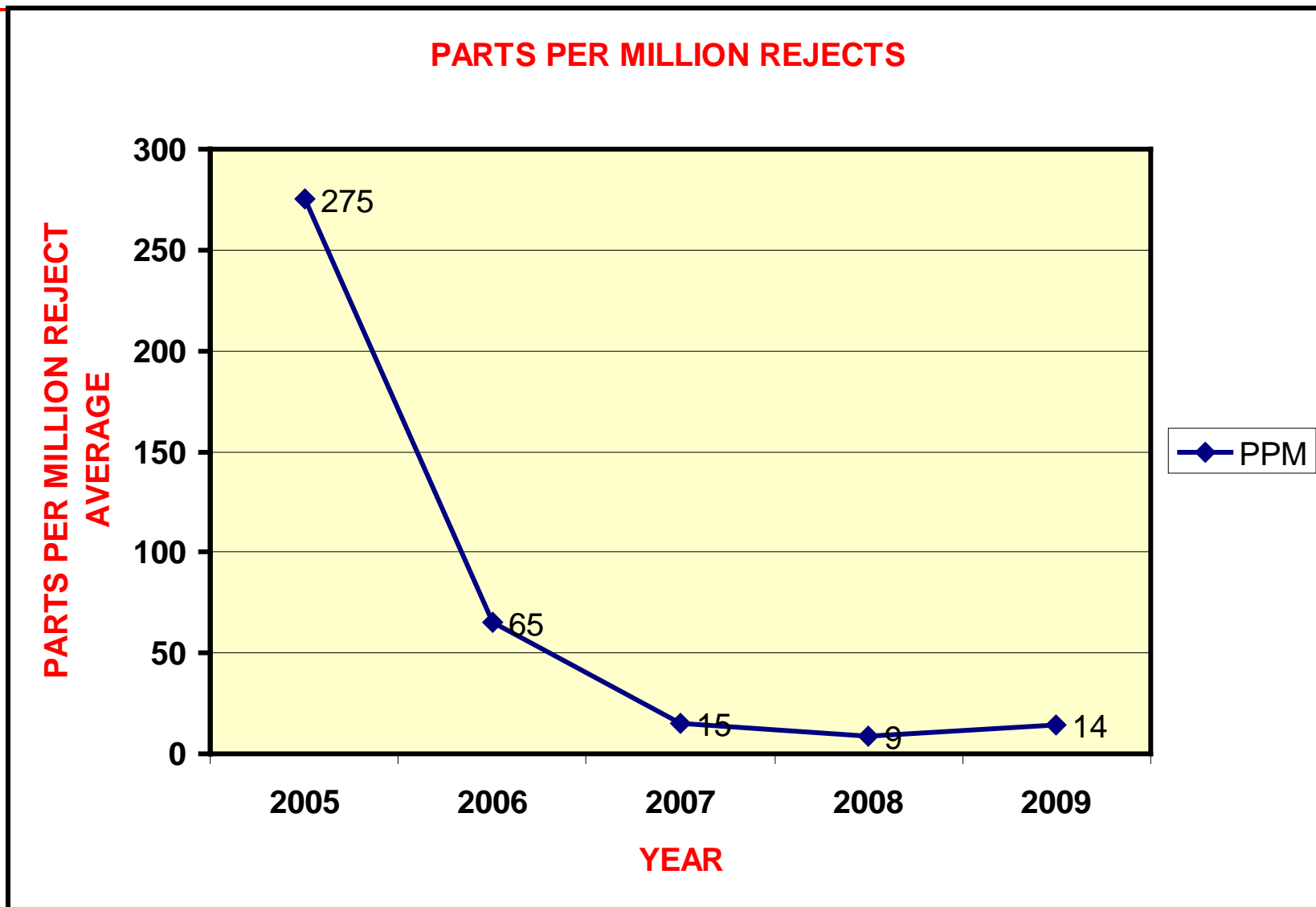
- 1. Throw out old, tired production method concepts.**
- 2. Don't think of reasons why it won't work, think of ways to make it work.**
- 3. Don't make excuses, just deal with current conditions.**
- 4. Don't wait for perfection; 50% is fine for starters each time.**
- 5. Correct mistakes immediately.**
- 6. Improvements should not be costly.**
- 7. Ask "why" at least five times until you find the real problem.**
- 8. Wisdom arises from difficulties.**
- 9. Better the "wisdom" of ten people than the "knowledge" of one.**
- 10. Improvements are unlimited.**

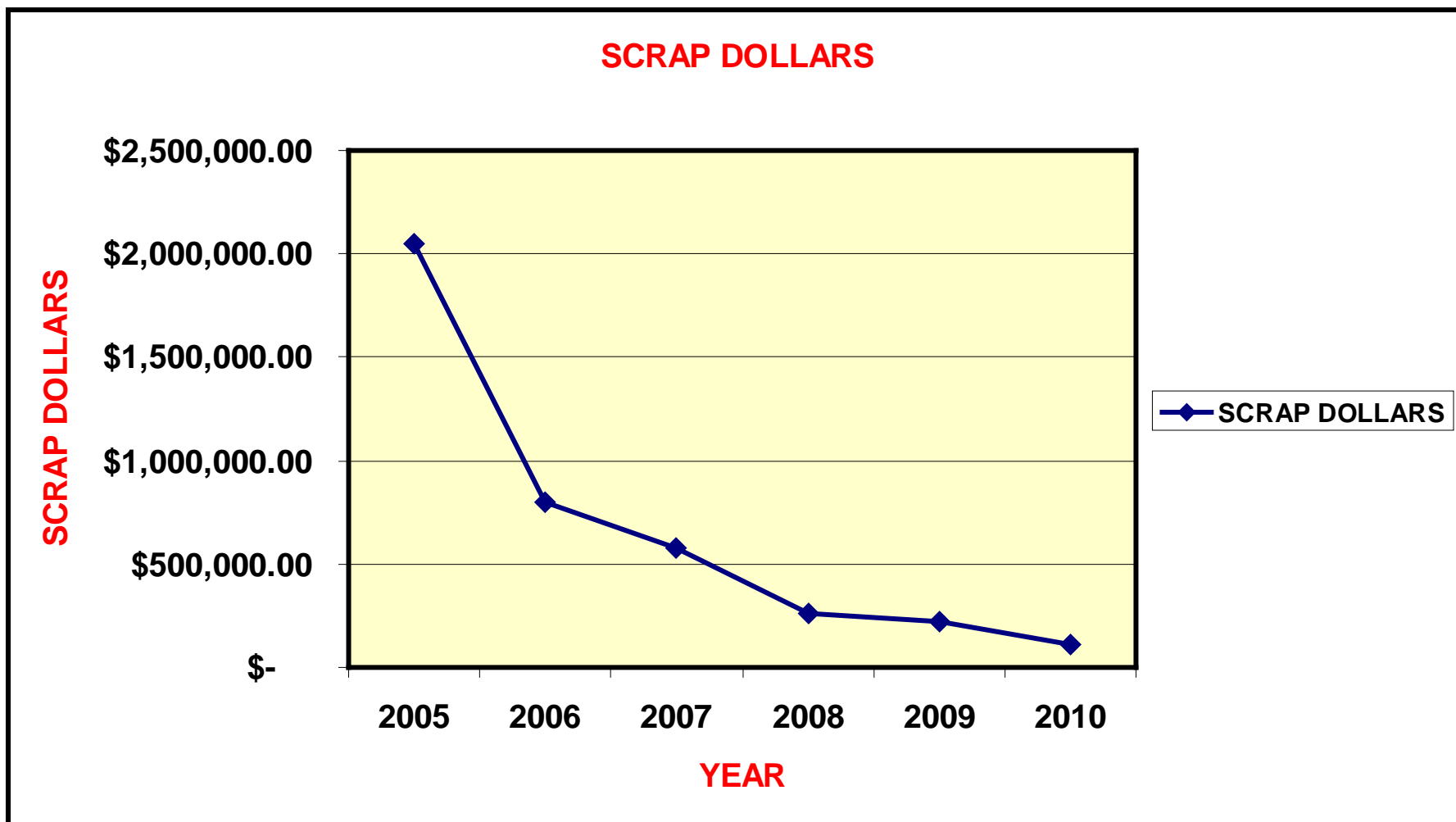












Even if you're on the right track, you'll get run over if you just sit there

