

# Operations Management

## Graduate Certificate



The Operations Management Graduate Certificate Program is a two-semester program designed for university and college graduates. The curriculum focuses on applied knowledge in the field of business operations within a global economy, encompassing the planning and management of operations. This is a companion program to the Graduate Certificate in Logistics and Supply Chain Management, allowing students to complete both certificates in three semesters. Graduates will have the skills and flexibility to apply their knowledge in a variety of leadership and supervisory positions in the service sector, manufacturing, or government.

## Admission Requirements

- A two- or three-year College Diploma, or a Degree with minimum "C+" average or cumulative 2.5 GPA or
- Acceptable combination of related work experience and post-secondary education as judged by the College\* or
- Five years of work experience in the operations management field as judged by the College to be equivalent\*

**Note:** \*Applicants may be required to submit a resume and cover letter that includes details of work experience.

### English Language Requirements

Applicants whose first language is not English will be required to demonstrate proficiency in English. For more information, contact the program coordinator.



**FANSHAWE**



**FOR MORE INFORMATION,  
PLEASE CONTACT:**

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*Program Coordinator*

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## Courses

### Level 1

ACCT-5012: Managerial Accounting

COMM-6019: Advanced Professional Communications

MGMT-6083: Risk Assessment

MGMT-6084: Project Management

MGMT-6087: Quality Management

MGMT-6092: Principles of Operations Management

### Level 2

COMP-6045: Information Technology Tools for Operations Management

MGMT-6070: Global Supply Chain Management

MGMT-6088: Employee Relations

MGMT-6089: Leadership & Management Fundamentals

MGMT-6090: Operations Management Capstone Project

MGMT-6091: Operations Management Processes



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