

About PHSS Support Services

PHSS Support Services is a provincial, non-profit, community-based organization, whose mission is to support individuals with complex medical, physical and/or developmental needs, to live in their own homes and participate in community with family and friends. Its vision to be a leader in community inclusion through innovation and pushing boundaries, enables people to live in healthy caring communities, and take on the responsibility of contributing to the greater environment.

PHSS provides support to more than 430 people at 80 locations in communities across Ontario, including London, St. Thomas, Stratford, Owen Sound, Ottawa, Nepean, Gloucester, Orleans and Lanark County. These support services include 24-hour residential support, day and overnight respite, specialized complex medical care, intensive behavioural supports, recreational programs, and assistance for those living at home with their families through the *You At Home* program. In addition to these services, people supported are encouraged to follow their passions, including through art, music, sport and other pursuits.

Our person-centred approach to care and support is the heart of everything we do. We understand the importance of placing the individual and their family at the forefront of their care journey and tailoring services to meet their unique needs and aspirations.

Through this suite of individual services and supports, PHSS provides an alternative to institutional care. By offering home-based supports, we reduce the pressure on hospitals and institutions and in many cases, reduce the cost of care substantially.

PHSS is committed to encouraging and creating an inclusive community where individuals with disabilities have access to all their community has to offer and that they are included in valued and meaningful ways.

Volunteer Community Representative Position

PHSS is seeking volunteer Community Representatives and welcomes applicants who have a strong desire to support PHSS' mission.

Community Representatives are individuals who are appointed by the PHSS Board of Directors to serve on a committee.

We are currently recruiting for Community Representatives to join the following committees:

- Finance Committee
- Communications and Public Relations Committee
- Quality and People Supported Committee

Responsibilities include:

- attending and participating in Committee meetings regularly (in person and hybrid), as well as events and activities, which enhance PHSS' profile and public image;
- working collaboratively with other Community Representatives, PHSS Board members and PHSS senior managers;
- encouraging open communication and respectful interaction;
- embracing PHSS' mission, vision, values, board policies and strategic direction fully ([PHSS Vision and Mission](#));
- and, complying with PHSS policies.

PHSS is committed to building an inclusive environment, and is actively engaged in promoting equity, diversity and inclusion. It welcomes qualified applicants of all backgrounds and identities.

PHSS is also committed to providing reasonable accommodation to enable qualified candidates to participate in the selection process. Please contact Chantelle Plaine, Executive Assistant, at 519-660-6635, ext. 231 to advise of any accessibility needs you may have.

Why volunteer with PHSS?

PHSS is a forward-thinking organization. Becoming a volunteer Community Representative has a meaningful impact on your community and provides opportunities for professional and personal growth. Our volunteers embody PHSS' mission, vision, and values and make a difference in the lives of the individuals we support every day.

How to apply?

If this is an exciting volunteer opportunity that you are ready to explore, please submit an expression of interest by email to Chantelle Plaine at chantellep@phsscommunity.com by 5:00 p.m., Friday, February 21, 2025.

In your expression of interest, please include why you are interested in PHSS, how your skills and experience will benefit PHSS, and other work, volunteer or lived experience you are willing to bring to PHSS and the people we support.

Visit our website at phsscommunity.com for more information.